



Pending Review

Annual Report

Social Value:

Your overview 2024 - 2025



Reporting Period 01/04/2024 to 31/03/2025 | Validated by Social Value Portal for The North West Construction Hub





Contents

1	Introduction	03
2	Measurement	05
3	Social Value in Numbers	10
4	Social Value Breakdown	15
5	Key Highlights	22
6	Case Studies	24

1. Introduction





Introduction

This report offers an overview of the Social Value (SV) delivered by North West Construction Hub’s (NWCH) suppliers over the financial year of 2024-2025.

NWCH appointed Social Value Portal (SVP) to unlock Social Value for its local community through the measurement, procurement, management and reporting of NWCH’s suppliers’ activities, requiring suppliers to demonstrate their positive actions to society in addition to the delivery of their core goods or services.

The report will discuss the SV generated by activities and initiatives carried for the local people, their immediate communities and the wider society across the UK.

The data in this report is limited to projects that have delivered SV in the reporting year only. Therefore, any reference to 'all time' data covers the data from these project's initiation to the end of the reporting year. The list of projects included in this report can be found on page 16.

Key:

SV = Social Value
% SVA = Percentage Social Value Add (Percentage Social Value/Total Contract Value)

Social Value Created 2024-2025

SLEV £64,729,815

 Validated

SV £25,307,045

 Pending Review

SV £39,422,771

2. Measurement



Measuring Social Value: The TOM System™



The measurement framework used by NWCH is aligned with the National Social Value measurement framework – TOM System™.

The framework that sets the standard

The TOM System™ has been developed by the National Social Value Taskforce, a cross-sector organisation that combines both public and private sector organisation. It is the result of extensive consultation across local authorities and public-sector organisations, including the Office of Civil Society and Crown Commercial Services.

Themes, Outcomes and Measures

The TOM System™ is built around four key Themes, supported by several Outcomes and specific Measures. The Themes centre around promoting jobs and skills, supporting regional growth, empowering communities, protecting the environment, and promoting social innovation.

Turning activity into £SV

Financial proxy values have been attributed to Measures within the framework, allowing organisations to report their overall contribution to society in financial and nonfinancial terms. By reflecting the real needs of communities, the TOM System™ enables a positive contribution towards economic, social and environmental wellbeing.

TOM mapping

A mapping exercise was conducted to align the TOM System™ to the NWCH's priorities. As a result, SVP developed a bespoke TOM set built around five Themes, supported by 21 Outcomes and 82 Measures. The set is the default set of TOM used by NWCH and is based on the 2020 TOM methodology and proxy values



Jobs



Growth



Social



Environment



Innovation

Measuring Social Value: The TOM System™



Financial proxy values

Financial proxy values have been attributed to the Measures that underpin these Themes by using publicly available data sources such as the Unit Cost Database. These values have been used to calculate the Social Value (SV) generated by NWCH.

Defining the 'Local'

For NWCH, 'Local' was defined as 'within the boundaries of the local authority'. This ensured that NWCH were making the most impact for the communities they were working in. Please note, this definition of local can vary across projects.

Social Value

Social Value is the monetised value of additional benefits created for communities and society directly.



Jobs



Growth



Social



Environment



Innovation

The TOM System™: NWCH



Themes:

Outcomes:



Jobs

Promote Local Skills & Employment

More local people in employment

More opportunities for disadvantaged people

Improved skills

Improved employability of young people



Growth

Support Growth of Responsible Regional Business

More opportunities for local MSMEs and VCSEs

Improved staff wellbeing and mental health

Ethical procurement is promoted

Social Value embedded in the supply chain



Social

Healthier, Safer and more Resilient Communities

Crime is reduced

Creating a healthier community

Vulnerable people are helped to live independently

More working with the community

The TOM System™: NWCH



Themes:

Outcomes:



Environment

Decarbonising and Safeguarding Our World

Carbon emissions are reduced

Resource efficiency and circular economy solutions are promoted

Air pollution is reduced

Sustainable procurement is promoted

Safeguarding the natural environment



Innovation

Promoting Social Innovation

Social innovation to create local skills and employment

Social innovation to support responsible business

Social innovation to enable healthier, safer and more resilient communities

Social innovation to safeguard the environment and respond to the climate emergency

3. Social Value in Numbers



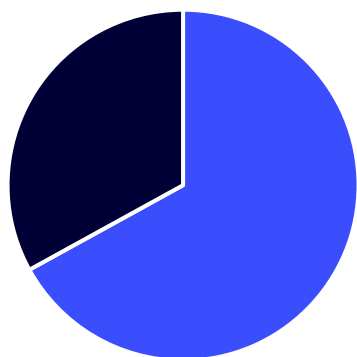


Social Value Headlines

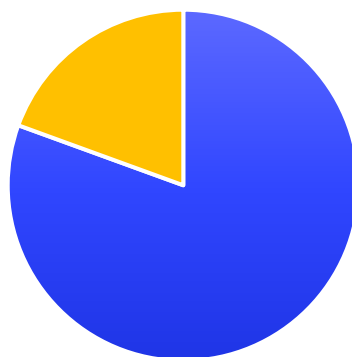
On this page, we have provided a summary of Social Value data. This includes a snapshot of £SV delivered specifically within the financial year of 2024-2025.

The 'all-time' delivered and committed Social Value, and total contract value encompasses data from projects initiation to end of the report year. You can view the list of projects included in this on page 16.

To ascertain the Social Value Add %, we calculate the proportion of the total contract value against the committed and delivered Social Value figures for all time.



- SV£ delivered to date
- Target SV£



- SV£ delivered to date
- SV£ delivered in 2024

Delivered Social Value – 2024-2025

SV £64,729,815

Delivered Social Value - all time

SV £268,122,377

Committed Social Value - all time

SV £132,096,856

Total Contract Value

£1,343,783,416

Committed Social Value Add (%):

9.83%

Delivered Social Value Add (%):

19.95%



Delivered £SV Breakdown by Theme



	Themes:		Validated £SV:	Pending Review £SV:
	Jobs	Promote Local Skills & Employment	£924,312.49	£ 1,527,704.82
	Growth	Support Growth of Responsible Regional Business	£24,326,964.67	£37,870,530.93
	Social	Healthier, Safer and more Resilient Communities	£26,864.27	£16,878.56
	Environment	Decarbonising and Safeguarding Our World	£25,341.22	£1,656.34
	Innovation	Promoting Social innovation	£3,562.08	£ 6,000.00

Total delivered **£64,729,815.38**



Key Performance Indicators

2024-2025



Local Spend

£54.8m of Social Value

£51m

Spent in the definition of local



MSME Spend

£7.3m of Social Value

£8m

Spent with Medium, Small and Micro Enterprises within the definition of local



VCSE Spend

£9.2k of Social Value

£77k

Spent with Voluntary, Community, and Social Enterprises



Community Support

£36.3k of Social Value

£36k

invested in local community projects



Charity Support

£4 k of Social Value

£4k

Donated to support VCSE's



Apprenticeships

£276 k of Social Value

1k

Weeks of apprenticeships supported



Career Support Sessions

£85.7k of Social Value

763

Hours of career support provided



Volunteer Hours

£11.2k of Social Value

669

Volunteer hours provided to support local community projects



Progress Against Targets by Theme



When assessing progress against targets %, we ascertain the proportion of £SV delivered from the project initiation until the end of the reporting year 2024-2025

Themes:			Delivered £SV from project initiation to 2024/2025	Progress against target %
	Jobs	Promote Local Skills & Employment	£81,588,930.46	291.78%
	Growth	Support Growth of Responsible Regional Business	£186,024,272.93	179.01%
	Social	Healthier, Safer and more Resilient Communities	£306,814.97	221.08%
	Environment	Decarbonising and Safeguarding Our World	£139,482.61	356.43%
	Innovation	Promoting Social innovation	£62,875.53	168.43%

Total commitments delivered
202.97%

4. Social Value Breakdown





Committed and Delivered £SV Breakdown by Project

Project	£SV Committed (all time)	£SV Delivered (all time)	£SV Delivered (2024-2025)	% Delivered to date*
300 Long Barn Boulevard	£0.00	£769,358.86	£769,358.86	N/A
Altrincham Leisure Centre	£3,542,872.54	£5,731,819.61	£96,852.24	161.78%
Ancoats Mobility Hub	£7,657,133.18	£8,803,249.84	£8,799,553.44	114.97%
Blackley Fire Station	£4,824,882.48	£832,881.75	£227,518.11	17.26%
Broadwalk/Clifton PRU Construction	£721,296.37	£1,081,252.27	£41,779.97	149.90%
Chorlton Library - Building fabric & ext repairs – DA	£49,089.64	£130,795.28	£60,631.37	266.44%
Colne Primet	£54,774.02	£708,902.49	£16,875.77	1,294.23%
Conversion of former Childrens Home, Dickenson Rd, Remodelling.	£9,452.27	£121,679.65	£24,280.80	1,287.31%
Conversion of former probation centre into a HMO	£0.00	£250,633.78	£250,633.78	N/A
Crewe Cultural and Civic Space	£0.00	£205,153.74	£205,153.74	N/A
Dean Row Centre SEND	£0.00	£446,788.27	£431,932.63	N/A
Hammerstone Road Depot Refurbishment	£0.00	£25,089,214.24	£20,450,452.22	N/A

*When ascertaining % delivered to date, we calculate the proportion of £SV delivered against the committed social value from the project initiation until the end of the reporting year in 2025



Committed and Delivered £SV Breakdown by Project

Project	£SV Committed (all time)	£SV Delivered (all time)	£SV Delivered (2024-2025)	% Delivered to date*
Home Project - Conversion of 3 railway arches into a talent development Centre	£1,002,501.35	£2,272,102.22	£2,116,408.71	226.64%
Lisburne SEND Primary School	£4,477,236.08	£4,319,363.11	£1,284,502.14	96.47%
Manchester Aquatics Centre	£29,568,895.96	£16,359,820.59	£15,936,620.93	55.33%
Manchester Art Gallery	£2,645,293.10	£3,231,316.81	£260,135.32	122.15%
New Atrium at Chapel Street Primary School	£0.00	£281,042.74	£281,042.74	N/A
Queens Park Conservation	£0.00	£5,698,485.87	£5,698,485.86	N/A
The Birches	£0.00	£319,286.36	£319,286.36	N/A
UCLAN Harrington Dentistry Extension	£761.85	£40,531.25	£37,586.68	5320.11%
Varley Street new SEND School	£160,711.60	£2,103.20	£1,756.14	1.31%
Wilmslow High School	£33,568.80	£8,078,097.62	£0.00	24,064.30%
Winsford FHSF Construction	£0.00	£7,471,551.43	£7,341,880.30	N/A
Woodward Court Concrete repairs and external enveloping	£0.00	£77,087.27	£77,087.27	N/A

*When ascertaining % delivered to date, we calculate the proportion of £SV delivered against the committed social value from the project initiation until the end of the reporting year in 2025



Social Value Breakdown by KPI

KPI	£SV	Number Delivered
Apprenticeships (weeks)	£ 275,942.06	1,185.14
Carbon Reduction (tCO2e)	£ 25,341.22	105.03
Career Support Sessions (hrs)	£ 85,740.83	762.50
Charity Support (£)	£ 3,487.75	3,487.75
Community Support (£)	£ 36,339.64	36,339.64
Disabled People (no.)	£ 1,288.07	0.08
Educational Sessions (hrs)	£ 5,845.30	351.50
Expert Hours (hrs)	£ 11,613.67	119.00
Local Employment (no.)	£ 1,985,978.81	70.98
Local Spend (£)	£ 54,892,643.11	50,601,302.76
Long Term Unemployed (no.)	£ 32,329.58	1.74
MSME Spend (£)	£ 7,252,723.01	8,169,500.00
Staff Support (hrs)	£ 3,870.68	38.00
Training Opportunities (weeks)	£ 27,251.93	96.27
VCSE Spend (£)	£ 9,176.63	76,666.49
Volunteer Hours (hrs)	£ 11,232.95	668.50
Work Experience (weeks)	£ 7,206.22	40.00



SV Breakdown by Measure

#	Measure	Units	Total Number Delivered	Total Value £SLEV
NWCH1	No. of people (FTE) employed on the contract	No. people FTE	26.78	£ 0.00
NWCH2/ NT1	No. of direct local employees (FTE) hired or retained on the contract	No. people FTE	62.14	£ 1,732,970.29
NT1b	No. of residents (FTE) employed from targeted areas (direct/supply chain)	No. people FTE	0.67	£21,402
NWCH2/ NT1c	No. of local people (FTE) on contract employed through your supply chain	No. people FTE	1.17	£34,526.97
NWCH3/ NT2	% of local people employed on contract (FTE)	%	83.1	£ 0.00
NWCH5/ NT3	No. of employees (FTE) hired on the contract who are long term unemployed	No. people FTE	1.74	£ 32,329.58
NWCH6/ NT4	No. of employees (FTE) hired on the contract who are NEETs	No. people FTE	1.36	£ 18,653.35
NWCH7/ NT5	No. of 18+ y.o. employees (FTE) hired on the contract	No. people FTE	0.4	£ 9,336.52
NWCH8/ NT6	No. of disabled employees (FTE) hired on the contract	No. people FTE	0.08	£ 1,288.07
NWCH9/ NT7	No. of hours of support into work provided to unemployed people	No. staff hours	12	£ 1,507.44
NWCH10/ NT8	No. of staff hours spent on local school and college visits (inc. prep. Time)	No. staff hours	351.5	£ 5,845.3
NWCH12/ NT9	No. of weeks of training opportunities on the contract - Level 2, 3 or 4+	No. weeks	96.27	£ 27,251.93
NWCH13/ NT10	No. of weeks of apprenticeships on the contract - Level 2, 3 or 4+	No. weeks	1185.14	£ 275,942.06
NWCH14/ NT11	No. of hrs supporting unemployed people into work	No. staff hours	750.5	£ 84,233.39
NWCH16/ NT12	No. of weeks spent on meaningful work placements (unpaid)	No. weeks	34	£ 6,193.9



SV Breakdown by Measure

#	Measure	Units	Total Number Delivered	Total Value £SLEV
NWCH17/ NT13	No. of weeks of meaningful paid work placements (6+ weeks, paid)	No. weeks	6.00	£ 1,012.32
NWCH18/ NT14	Total amount (£) spent with VCSEs within your supply chain	£	211,048.20	£ 25,302.43
NWCH20/ NT15	Provision of expert business advice to VCSEs and MSMEs	no. staff expert hours	103.00	£ 9,997.67
NWCH21/ NT16	Equipment or resources donated to VCSEs (£ equivalent value)	£	3,487.75	£ 3,487.75
NWCH22/ NT17	Number of voluntary hours donated to support VCSEs (excl. expert advice)	No. staff volunteering hours	58.00	£ 977.68
NWCH24/ NT18	Total amount (£) spent in local supply chain through the contract	£	37,973,423.34	£ 41,317,672.73
NWCH26/ NT19	Total amount (£) spent through the contract with LOCAL MSMEs	£	20,797,379.42	£ 20,827,693.39
NWCH28/ NT20	No. employees provided access to multidimensional wellbeing programmes	No. employees provided access	87.00	£ 10,937.91
NWCH29/ NT21	Equality, diversity and inclusion training for staff and supply chain staff	no. hrs (total session duration)*no. attendees	38.00	£ 3,870.68
NWCH33/ NT25	Initiatives to be taken to tackle homelessness	£ invested incl. staff time	706.95	£ 706.95
NT41	% staff paid at least the relevant Real Living wage (Living Wage Foundation)	%	100.00	£ 0.00
NWCH34/ NT26	Initiatives to engage the community in health or wellbeing initiatives	£ invested incl. staff time	2,304.42	£ 2,304.42
NWCH35/ NT27	Initiatives to support older, disabled and vulnerable with community networks	£ invested incl. staff time	2,757.08	£ 2,757.08
NWCH36/ NT28	Donations or in-kind contributions to local community projects (£ & materials)	£	27,719.11	£ 27,719.11
NWCH37/ NT29	No. of hours volunteering time provided to support local community projects	No. staff volunteering hours	610.50	£ 10,255.27

SV Breakdown by Measure

#	Measure	Units	Total Number Delivered	Total Value £SLEV
NWCH39a/NT31	Savings in CO2e emissions on contract achieved through de-carbonisation	tCO2e	105.03	£ 25,341.22
NWCH45/NT33	Car miles driven using low or no emission staff vehicles	Miles driven	2,016.80	£ 40.34
NT41	% staff paid at least the relevant Real Living wage (Living Wage Foundation)	%	100.00	£ 0.00
NT90	Good and fair work charters are implemented and facilitated on contract	No. staff expert hours	16.00	£ 1,616.00
NWCH49/NT51	Innovative measures to promote and support responsible business	£ invested inc. time, materials, equipment etc	6,000.00	£ 6,000.00
NWCH50/NT52	No. of employees (FTE) hired on the contract who are long term unemployed	£ invested inc. time, materials, equipment etc	2,852.08	£ 2,852.08
NWCH50a/NT53	Innovative measures to enable healthier, safer and more resilient communities	£ invested inc. time, materials, equipment etc	710.00	£ 710.00

5. Key Highlights



Top Theme

Growth

By delivered £SV

£62.1m

£SV unlocked
through local spend

762

Hours of career support
sessions provided

669

Volunteering hours
provided by NWCH
Suppliers

Performance highlights

The Social Value (SV) generated by NWCH and their supply chain over the period of 2024 – 2025 showcases their commitment to staff, sustainability and strengthening the local economy and community.

Over this year, across NWCH projects, a total of £58.8 million was invested within the local supply chain, unlocking £62.1 million in SV across 24 projects with recorded SV outcomes. This total figure reflects spend with large organisations, MSMEs and VCSEs, highlighting NWCH's focus on supporting the growth of local businesses in their project locations.

Developing skills and employability was another key priority. Across their projects, suppliers delivered 1,225 weeks of apprenticeships and work experience, alongside 762 hours of targeted career support for unemployed individuals and young people, helping to create pathways into sustainable employment.

NWCH's suppliers also contributed 669 hours of volunteering to support community initiatives. Activities included providing joinery work, transforming an old playground into a forest school area, and painting public spaces – these are practical contributions that have created lasting benefits for local communities.

6. Case Studies



Success Story



10 Companies collaborated
donated their resources

£10.7k Donated to
SAFE Centre



Social

Social Value in action

Garden Haven At Lancashire Safe Centre

An outdoor space at the Lancashire SAFE Centre at the Royal Preston Hospital has been transformed into a private garden by a team of local contractors who donated their time, skills, and materials. Companies including Conlon Construction, City Build, Equans UK, Ashlea Landscapes, Morgan Sindall Construction, Tilbury Douglas, C&W Berry, The Casey Group, F Parkinson, and Russell WBHO collaborated under the North West Construction Hub to create the garden.

They replaced trellising with fencing, cleared overgrowth, pruned shrubs and a birch tree, restored and painted furniture, and added decorative mulch, stones, and gravel.

The project, valued at £10,780, was gifted to the SAFE Centre via Lancashire Teaching Hospitals Charity.

Inspiring Careers in Construction for Year 9 girls

Female pupils from Lancashire schools tried their hands at bricklaying, plastering, carpentry and joinery at an event aimed at inspiring them to consider careers in the construction industry.

A total of 30 Year Nine girls took part in the event, which was organised by the North West Construction Hub (NWCH) and hosted by Preston College.

The girls attend Archbishop Temple Church of England High School and Christ the King Catholic High School in Preston, and Garstang Community Academy.

The 'Inspiring the Next Generation of Women in Construction' event showcased a number of trades and featured talks by females who are successfully pursuing their careers in what remains a male-dominated industry.



"The event was a great opportunity to introduce the pupils to numerous trades, and they will hopefully now have a better insight into the sector and how they can enjoy successful and fulfilling careers. "They were extremely eager to learn and hear first-hand from people who have made this journey."

Clare Hedingham, head of property at Lancashire Fire and Rescue Service





Need assistance on your Social Value journey?

Get in touch with one of our support specialists:

Call +44 (0)20 3355 0530

support@socialvalueportal.com

socialvalueportal.com